

CatSeat™ Return Policy
BE CERTAIN TO CONTACT US BEFORE RETURNING (866) DIG-CATS

Evolve Products, LLC wants you to be completely satisfied with your purchase. We offer knowledgeable training specialists to assist you in making wise and appropriate choices for your needs and the needs of your cat(s). You may reach us toll free by calling 1-866-DIG-CATS (Monday through Friday 9:00 a.m. – 5:00 p.m. CST), or via e-mail (contact@catseat.com). You may also go to www.catseat.com/help.html for training tips.

***Please Note – The CatSeat product registration form must be filled out immediately and returned to Evolve Products, LLC • 900 W. Main Street •**

Oklahoma City, OK 73106 • or by fax (405-231-3479) to activate the 30-Day Money Back Guarantee.

If you are not completely satisfied, simply request a return authorization within 30 days of invoice date. Initial and return shipping charges, are non refundable.

- All returns without the **RETURN AUTHORIZATION NUMBER** clearly marked on the outside of the package will be refused. **NO EXCEPTIONS**
- To receive your **RETURN AUTHORIZATION NUMBER**, send an email to contact@catseat.com with the following information. Or call 1-866-DIG-CATS.
 - **Name**
 - **Email Address**
 - **Invoice Number**
 - **Invoice Date**
 - **Reason for return**
- **If any of this information is missing from your email, NO Return Authorization will be issued.**
- If these instructions are followed properly, you should receive your Return Authorization Number via email within 24-48 hours.
- Please allow 7-14 days for your return to be received and processed.
- Please note that Evolve Products, LLC will be mailing a refund check. We do not refund charges back to a credit card.